

Care Tracker

Reference Report

Reference Survey

How long have you used the EHR from [Vendor's Name]? _____ (months/years)

The following questions are rated 1-5, where 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent.

How would you rate the value of your EHR to your nursing home? 1 - 2 - 3 - 4 - 5 - N/A

Using the same 1-5 scale, how would you rate your satisfaction with the EHRs ability to:

- 1)Manage and report MDS information 1 - 2 - 3 - 4 - 5 - N/A
- 2)Maintain clinical information 1 - 2 - 3 - 4 - 5 - N/A
- 3)Order tests and review results 1 - 2 - 3 - 4 - 5 - N/A
- 4)Prescribe electronically 1 - 2 - 3 - 4 - 5 - N/A
- 5)Clinical decision support (e.g. drug warnings, preventative care reminders, etc.) 1 - 2 - 3 - 4 - 5 - N/A
- 6)Clinical/quality reporting (e.g. pay-for-performance, Bridges to Excellence, etc.) 1 - 2 - 3 - 4 - 5 - N/A

Again, using the same 1-5 scale, how would you rate the vendor on:

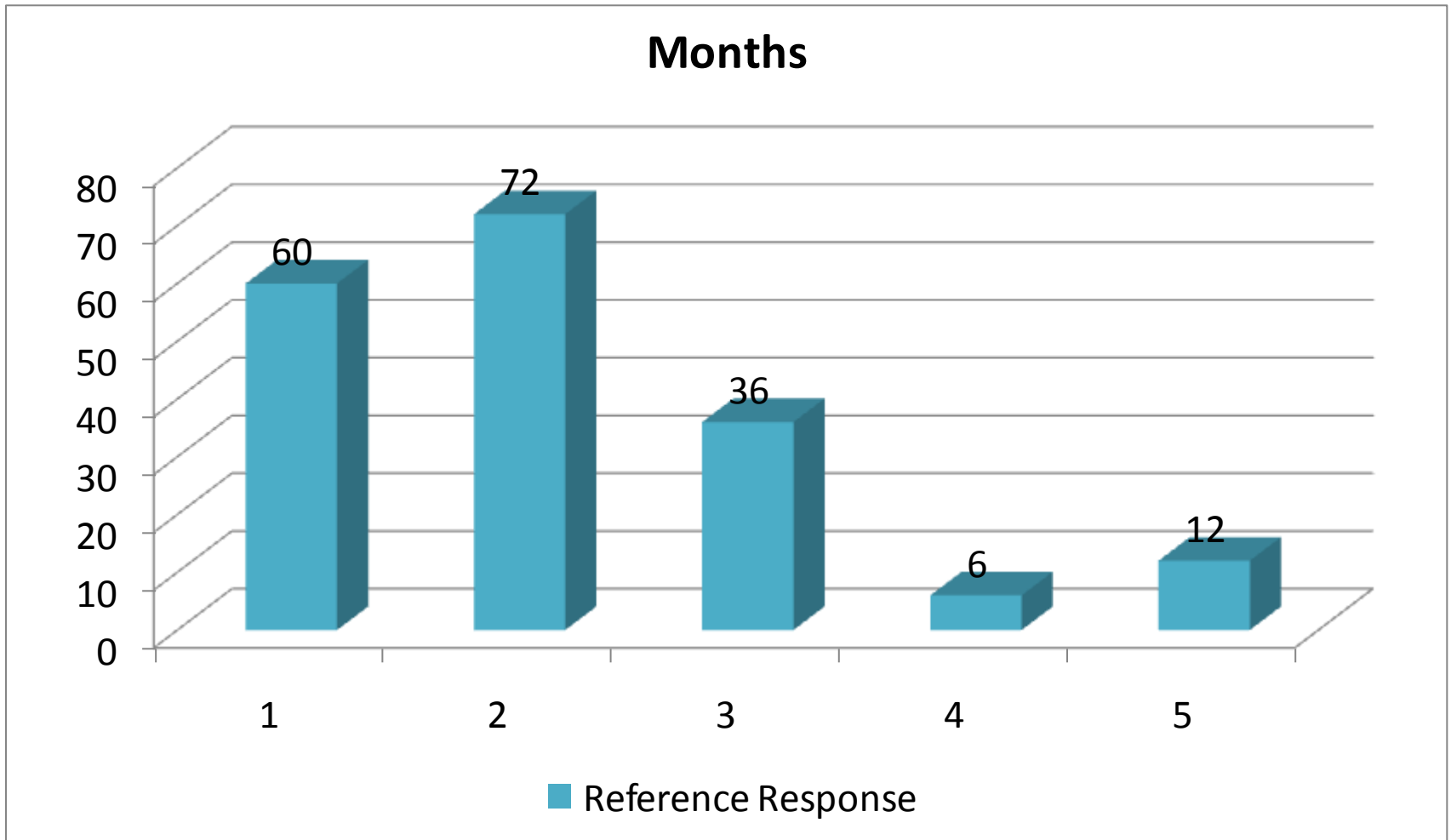
- 1)Implementation 1 - 2 - 3 - 4 - 5 - N/A
- 2)Training 1 - 2 - 3 - 4 - 5 - N/A
- 3)Support 1 - 2 - 3 - 4 - 5 - N/A
- 4)Service 1 - 2 - 3 - 4 - 5 - N/A

Would you purchase this system again? ☐ Yes ☐ No

Would you purchase from the same vendor again? ☐ Yes ☐ No

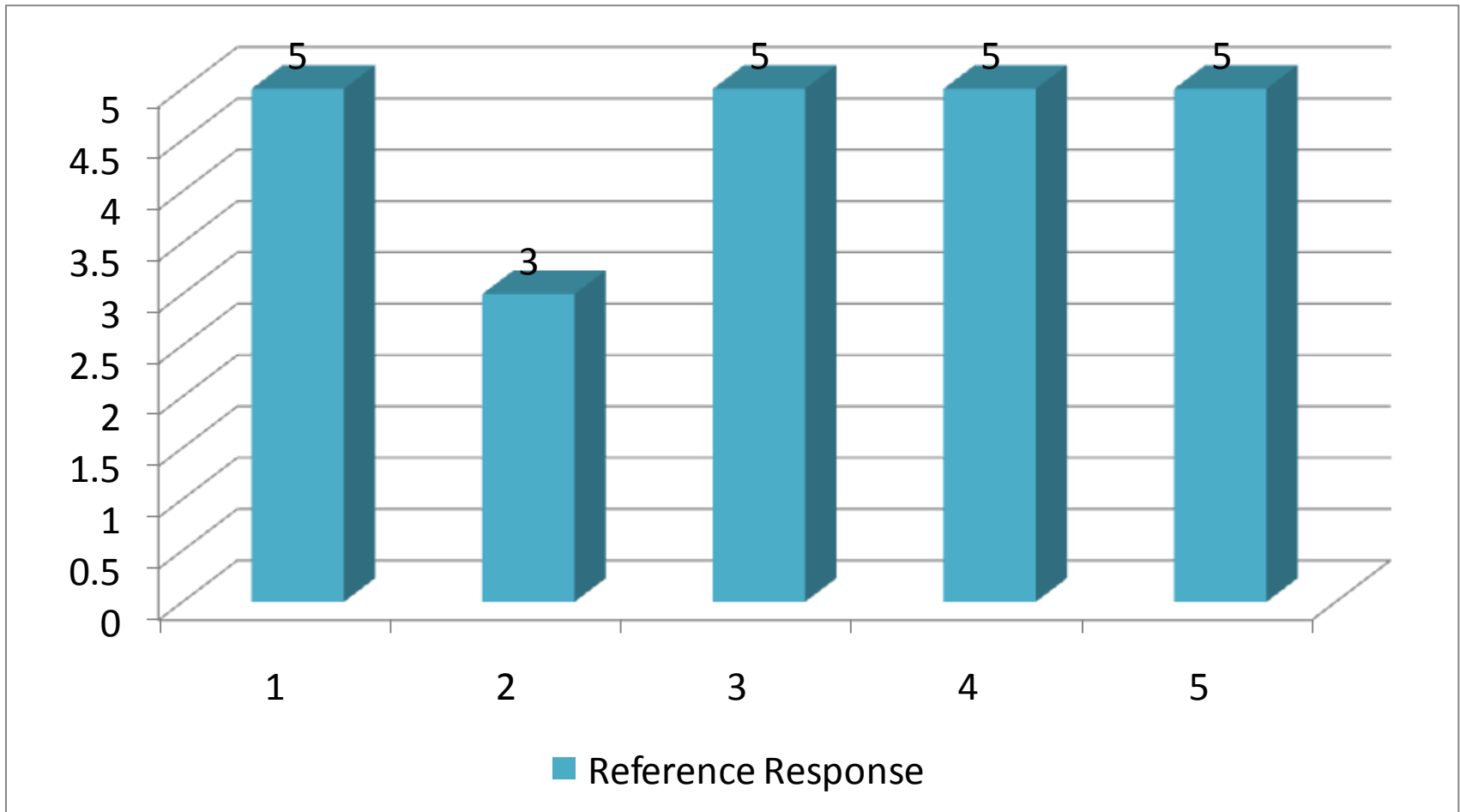
Product Evaluation

How long have you used the EHR?



All information obtained from references provided by vendor.

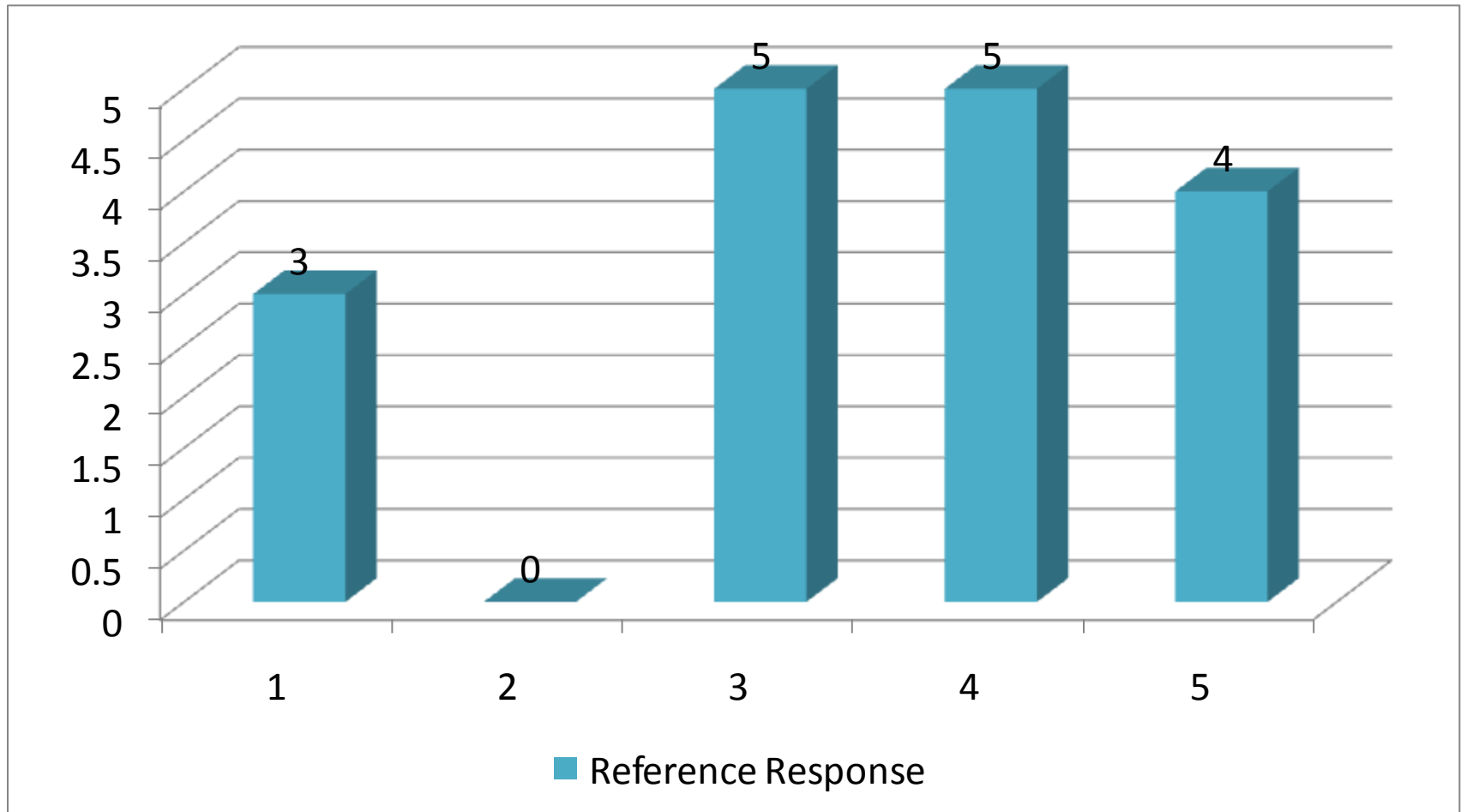
How would you rate the value of your EHR to your nursing home?



Questions are rated 1-5, where: 0=No Response 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

All information obtained from references provided by vendor.

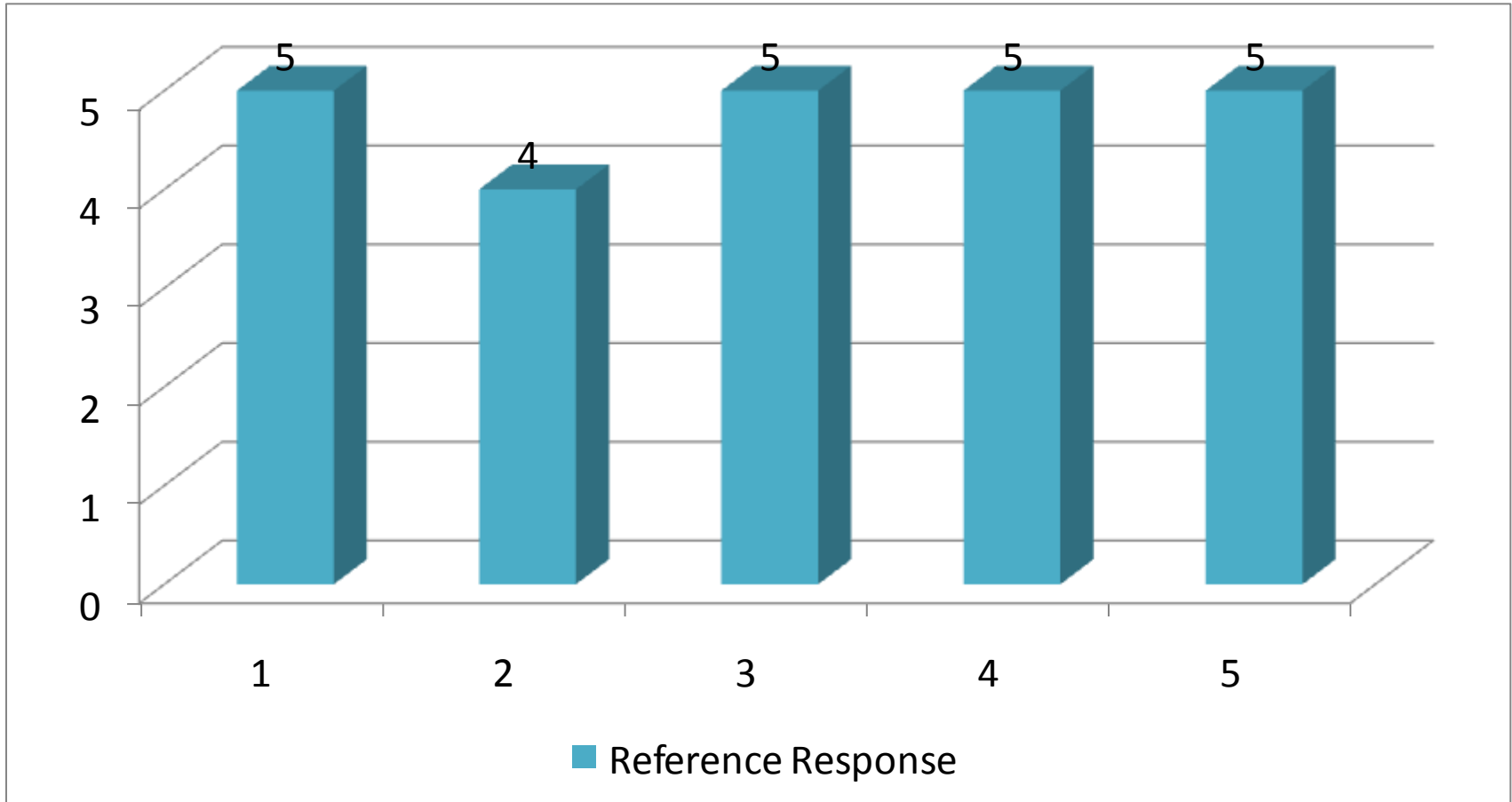
How would you rate your satisfaction with the EHRs ability to manage and report MDS information?



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All information obtained from references provided by vendor.

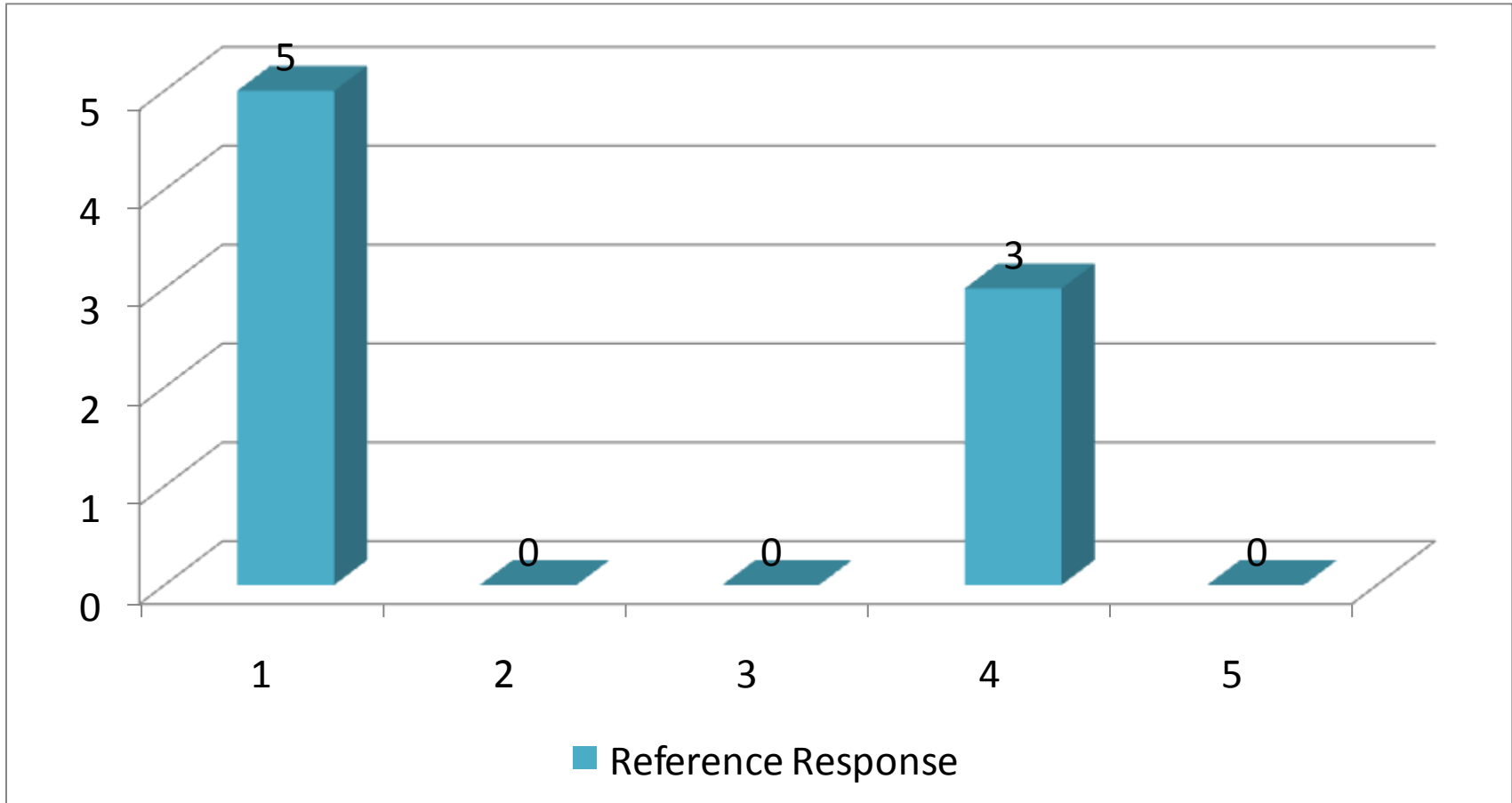
How would you rate your satisfaction with the EHRs ability to maintain clinical information?



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All information obtained from references provided by vendor.

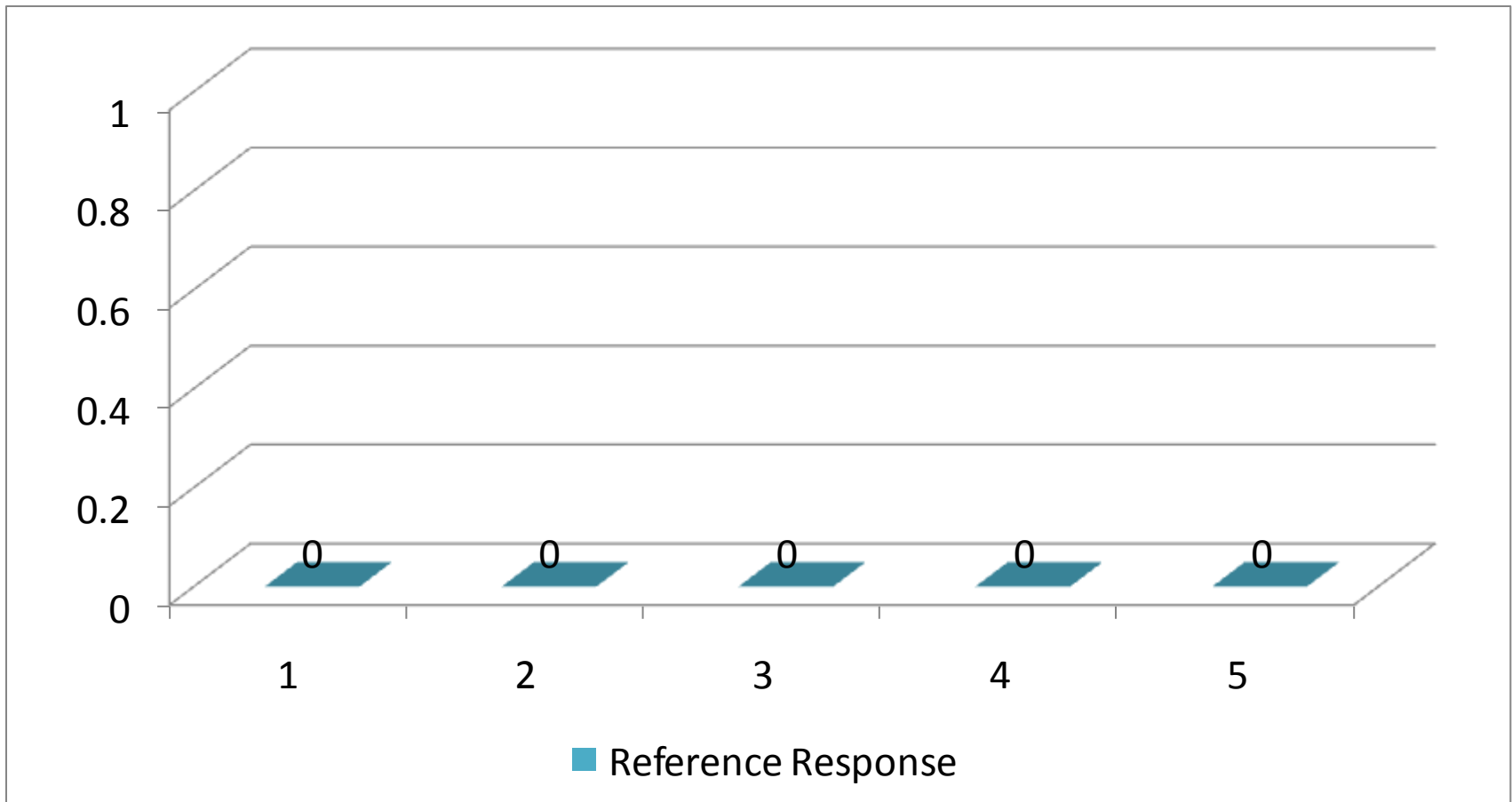
How would you rate your satisfaction with the EHRs ability to order tests and review results?



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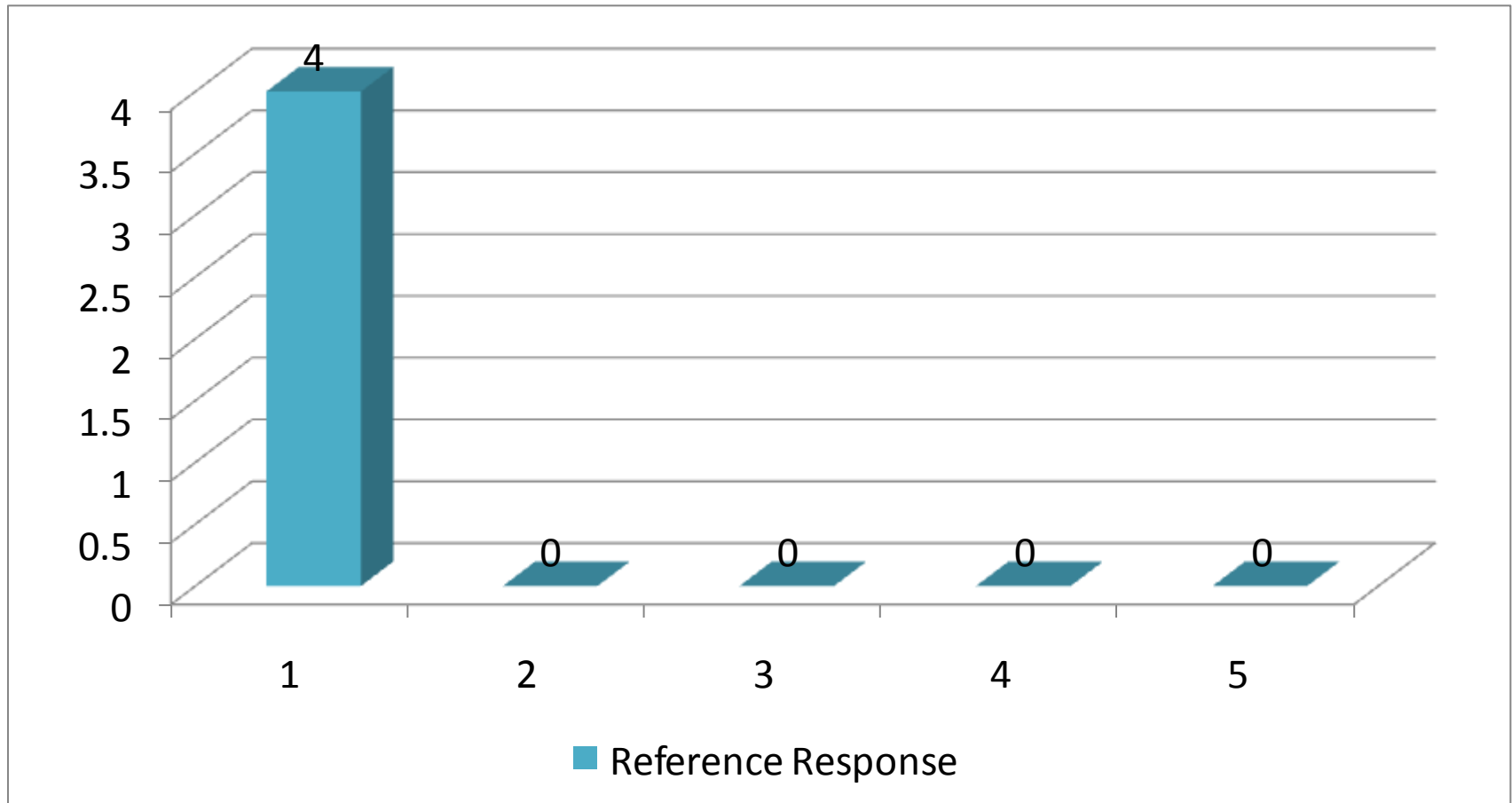
How would you rate your satisfaction with the EHRs ability to prescribe electronically?



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How would you rate your satisfaction with the EHRs ability regarding clinical decision support? (e.g., drug warnings, preventative care reminders)

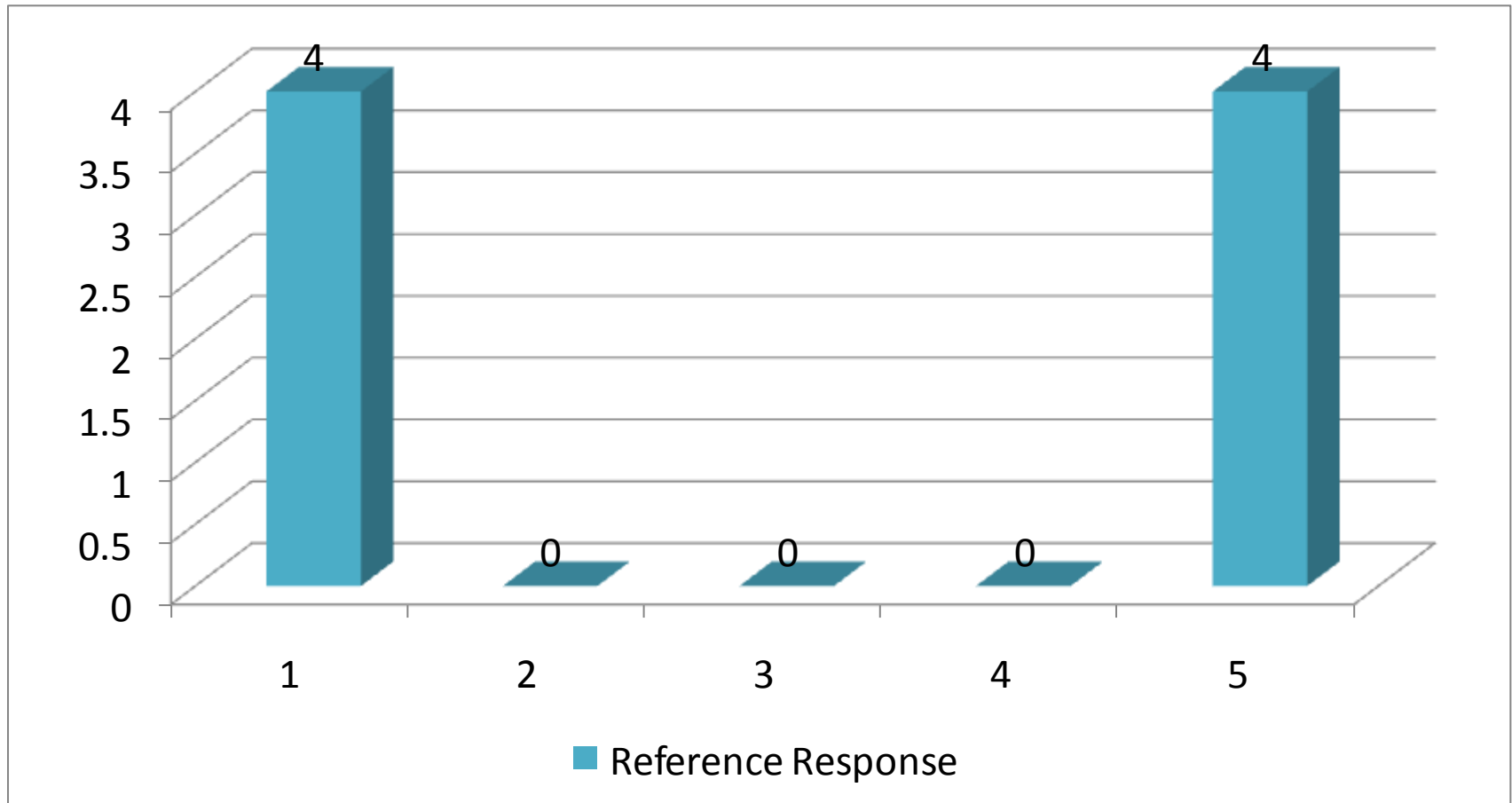


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How would you rate your satisfaction with the EHRs ability for clinical and quality reporting?

(e.g., physician analysis of patient population, P4P, Bridges to Excellence, etc.)

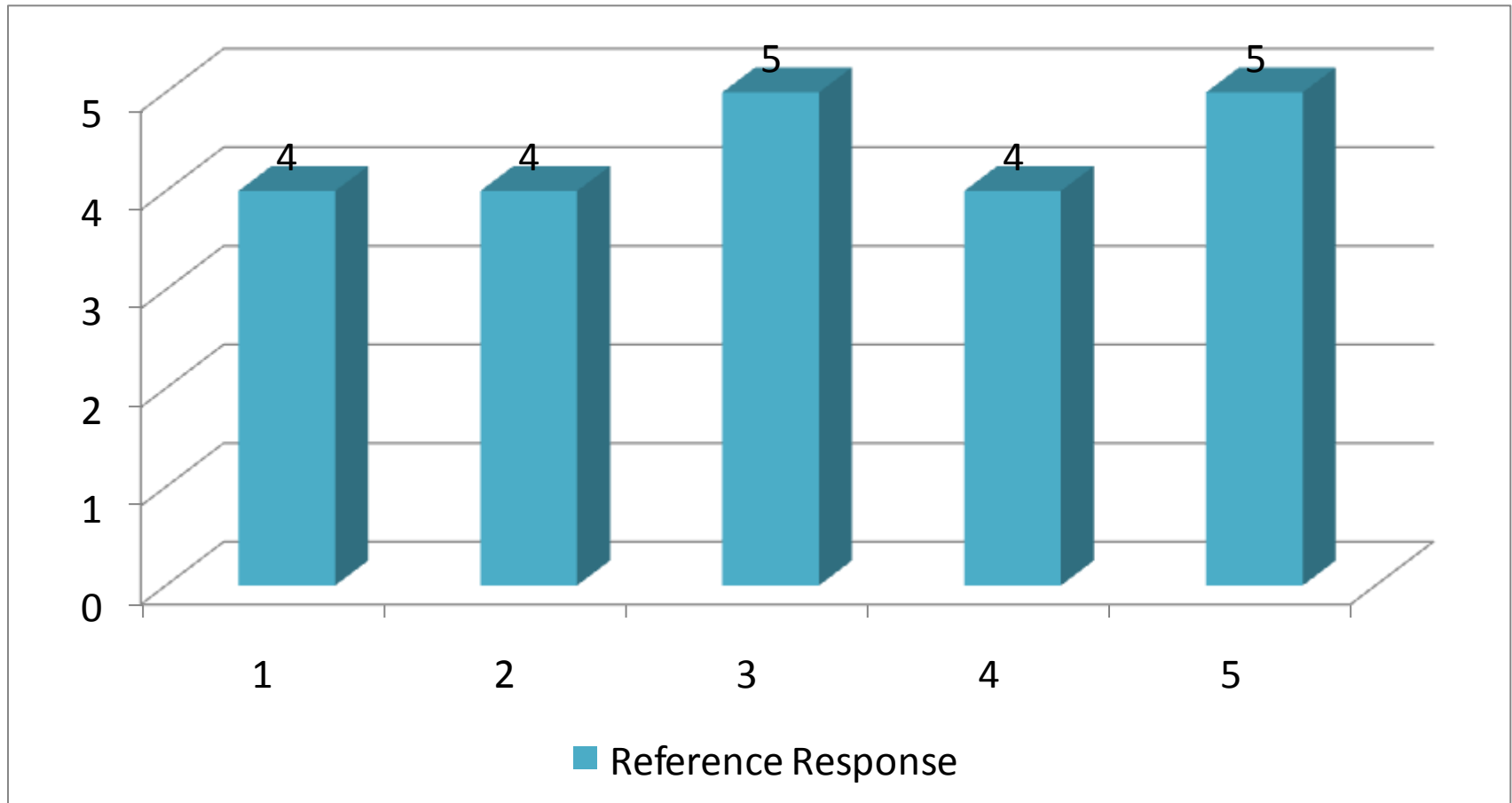


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Vendor Evaluation

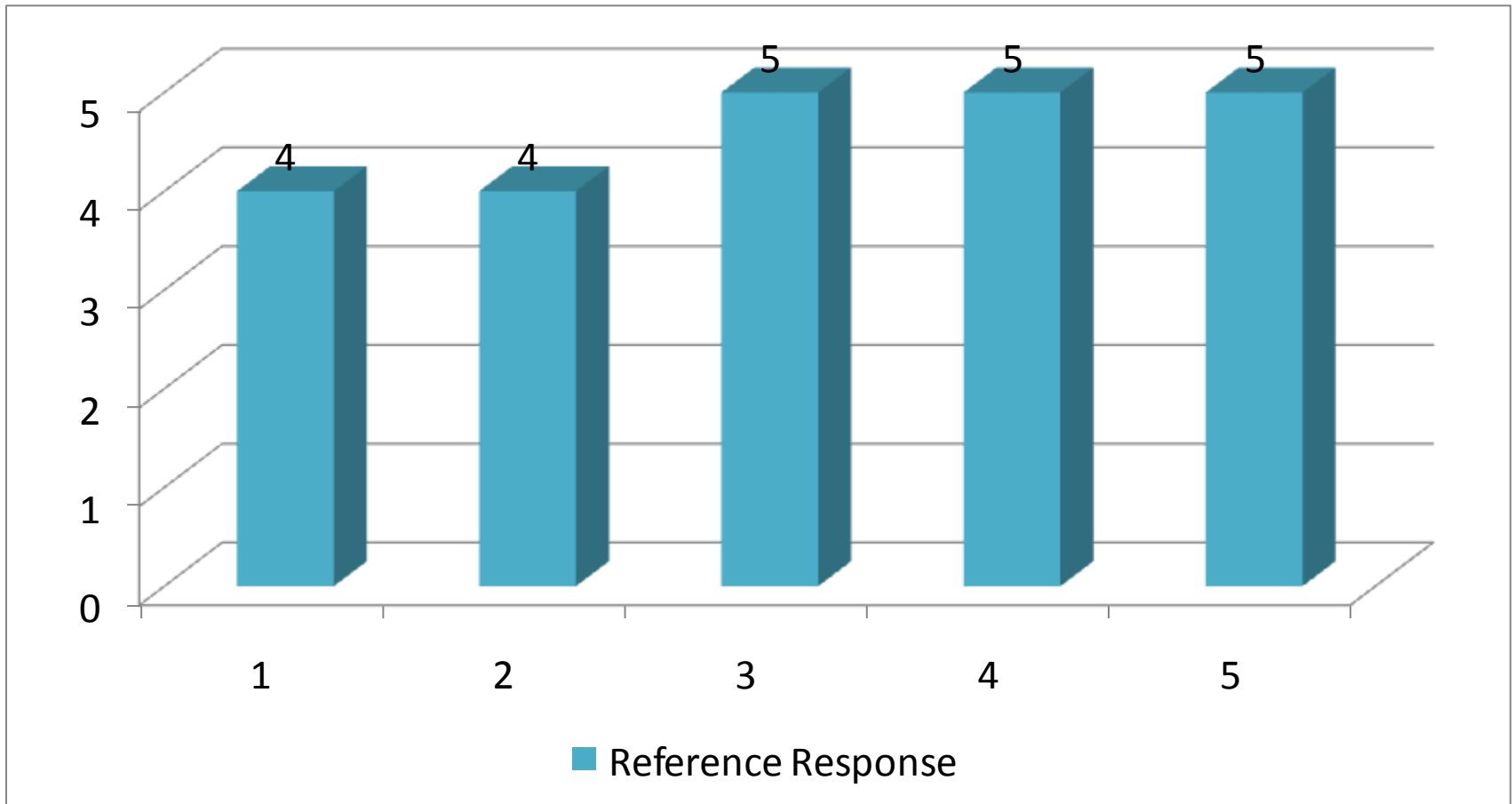
How would you rate the vendor on implementation?



Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

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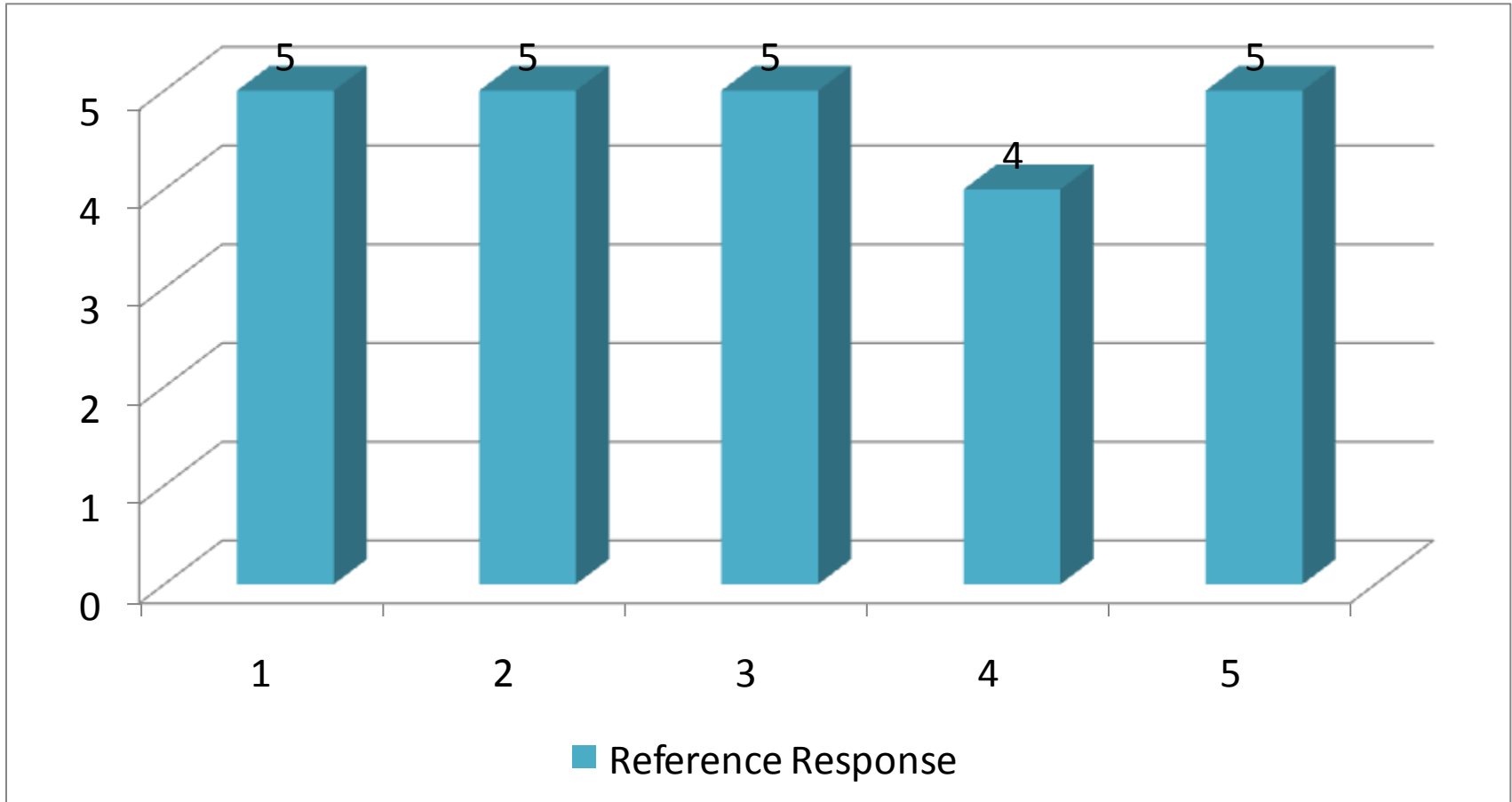
How would you rate the vendor on training?



Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

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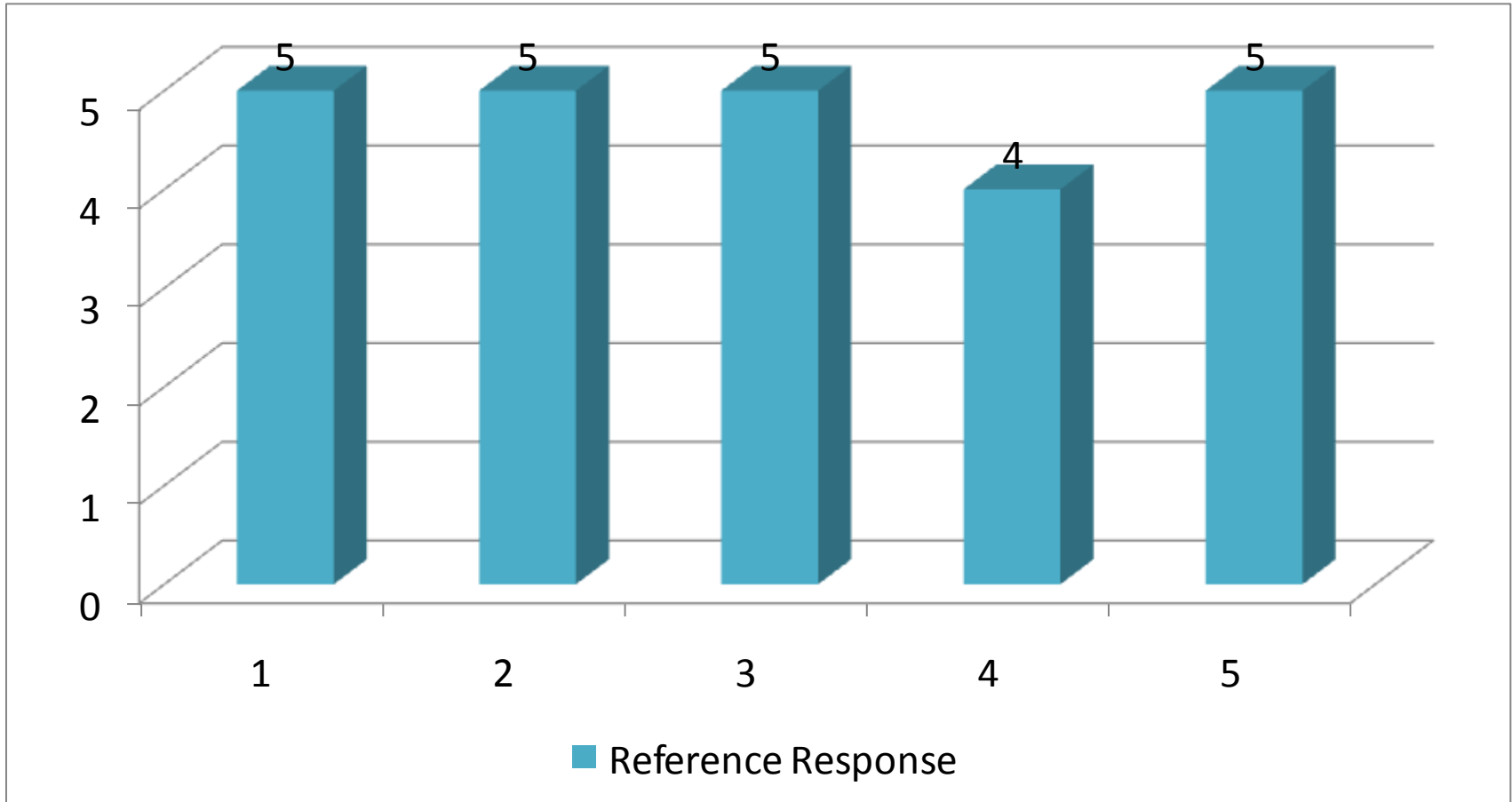
How would you rate the vendor on support?



Questions are rated 1-5, where 0=No response, 1=poor, 2=fair, 3=good, 4=very good, and 5=excellent

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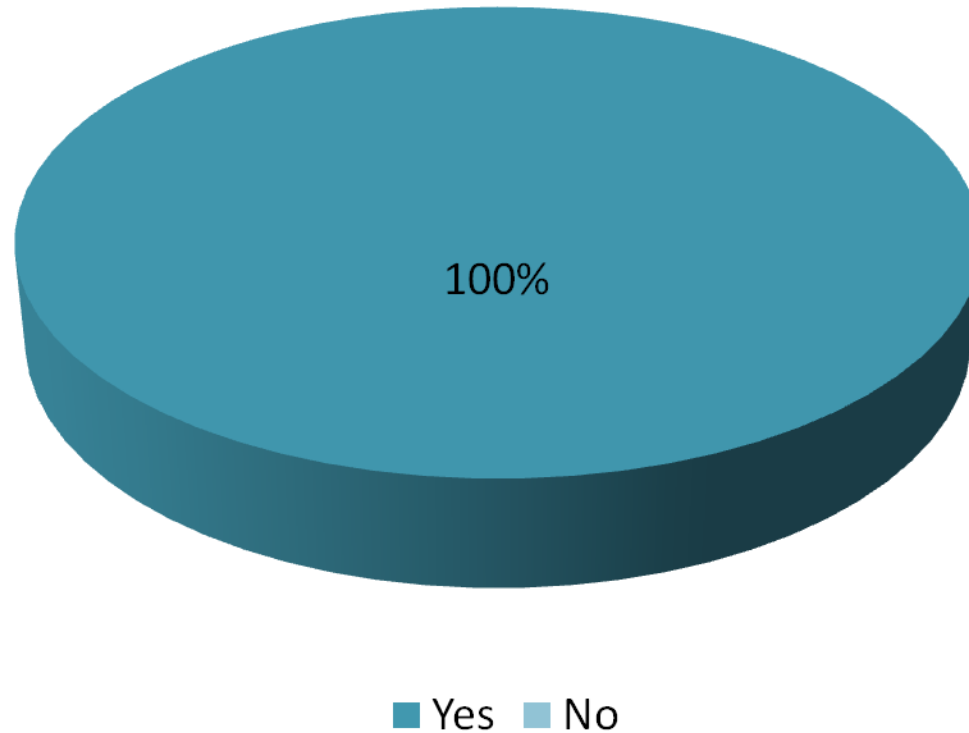
How would you rate the vendor on service?



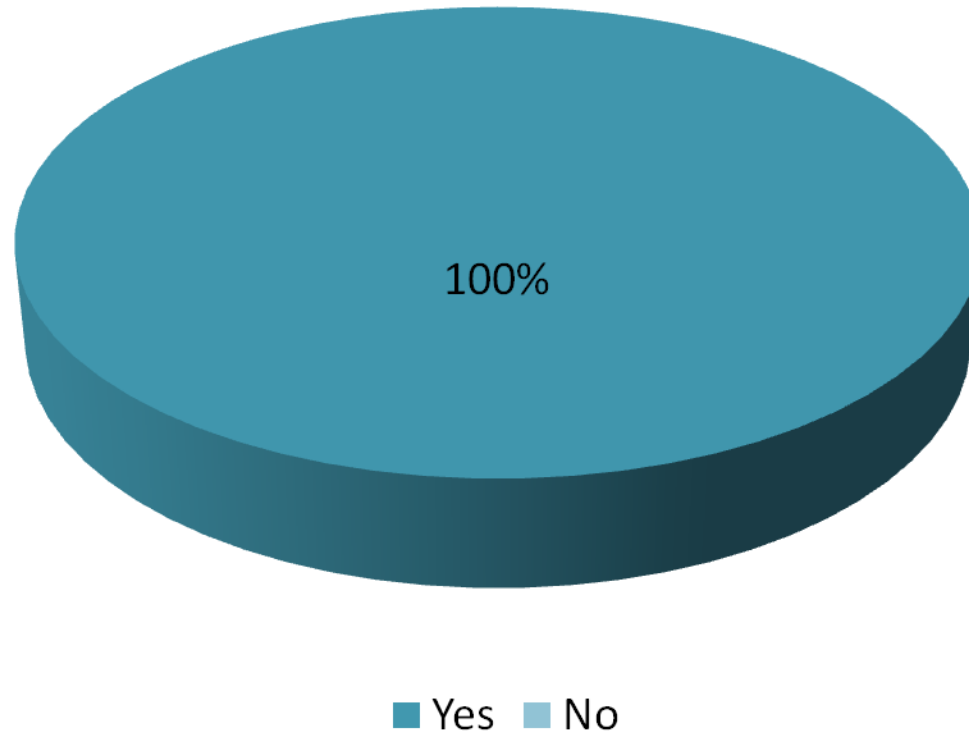
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All information obtained from references provided by vendor.

Would you purchase this system again?



Would you purchase from the same vendor again?



For more information visit:

http://mhcc.maryland.gov/electronichealth/nursing_home/nursinghomeehr.html

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